

Francess Onwuchekwa is the Ambulatory Pharmacy Director for Memorial Hermann's Population Health Service Organization (PHSO). For the past five years, she has developed pharmacy strategies and tactics to service the system's growing ACO population. Her primary responsibilities consist of overseeing the pharmacy therapy management program, strategic development of drug utilization management efforts, building initiatives and workflows to improve medication-related quality metrics, and providing system direction based on regulatory technical specifications.

Prior to joining Memorial Hermann, Francess completed a PGY1 Managed Care Pharmacy Residency for a government-sponsored health care program. This set the foundation for her career in the population health space and has since pushed her to give back by training the next generation of pharmacy practitioners. Her past experiences also include consulting for a Fortune Global 500 company where she was aligned to Systems Integration & Technology (SI&T). This afforded Francess with a wealth of technical knowledge and project management skillsets early in her career. Since then, she has been able to blend the hallmarks of her previous work—data analytics and strategic development—with her current leadership role. Additionally, Francess is Board Certified in Geriatric Pharmacy and has a Master's in Business Administration.

At the heart of Francess' motivation is a genuine desire to have an impact where the need is greatest—utilizing population health strategies to optimize quality & health outcomes for our most vulnerable patients.