

With over ten years experience in both business and technology environments, Loan has established a strong business foundation and diverse technical knowledge base. She is passionate about making an impact in the healthcare community by leveraging technology to advance healthcare operations. She is currently completing her Administrative Fellowship in Healthcare Operations at Kelsey-Seybold Clinic.

Loan prioritizes the human side of healthcare; she emphasizes the importance of patient satisfaction, partnering with the providers, and supporting healthcare staff. She aims to serve and drive change in the healthcare environment and understands that in healthcare, everyone wants to be "seen".