

Bio:

Jenny Lanier, Director of Ambulatory Operations at the University of Texas Medical Branch (UTMB Health) in Galveston, Texas, has 28 years' experience in health care administration and medical practice management. UTMB Health is a large academic medical center with four hospital campuses, an extensive and growing network of primary and specialty care clinics, and a Faculty Group Practice of more than 700 providers. As a leader in change management and performance improvement, Jenny focuses on making the most effective use of the health care workforce, creating an excellent patient experience and optimizing systems to ensure safe, effective care and quality outcomes. She also has played an instrumental role in UTMB Health's COVID-19 response, adapting clinical operations to ensure the safety of patients and staff during the pandemic and co-facilitating a successful vaccination program administering 300,000 shots in arms to date.