Recapping the last few months and moving forward to 2019
President’s Message
Paul C. O’Sullivan, FACHE

Dear Healthcare Professionals,

As I near the end my term as the President of ACHE-SETC, I am reminded of being so blessed to have had an opportunity to work with some incredibly talented people within the chapter’s circle of highly professional members. It has been a privilege to provide service to the chapter and work with fellow board members who help provide the leadership for ensuring that ACHE-SETC continues as one of the largest and highly respected chapters affiliated with ACHE. As Past-President, I look forward to supporting Jack Buckley as he begins his term as President and continuing to serve you in ways that add value to the future direction of the chapter. The board and I look forward to focusing on additional ways to strategically grow the chapter and provide what you as members want.

As 2018 comes to close I want to thank the chapter board and committees for all the support they provided this year. Special thanks to volunteer team leaders Tyara Barg and Cescely Collins for all the hard work and countless hours they invested in coordinating the many volunteers to support each event throughout the year and the healthcare leadership conference. Much of the success of our chapter events are dependent on highly committed and skilled volunteers and their dedication is greatly appreciated. I would also like to express my appreciation to Don Gibson, our chapter administrator, for all his work to ensure the smooth running of the chapter.

Reflecting back there is much to celebrate. For example, a recent chapter survey analysis of the past three years (2016-2018) revealed the following:

- SETC consistently outperforms “all chapters’ mean” overall member satisfaction.
- SETC members have higher satisfaction with the services they consider as highly important compared to all chapters
- SETC events are well attended compared to the attendance in all chapters

Thanks to the chapter’s “re-instatement campaign” the chapter membership is currently 1460. The goal is to reach 1500 or more by January. Thank you for your support!

Wishing you and yours happy holidays and a great New Year!

Paul
Paul O’Sullivan, FACHE
2018 Chapter Board

Chapter Officers

Paul C. O’Sullivan, FACHE
President
paul.osullivan@memorialhermann.org

John (Jack) Buckley, Jr., FACHE
President-Elect

Jeanna L. Bamburg, FACHE
Past President

Cliff J. Bottoms, FACHE
Treasurer

Frances (Lee) Revere, PhD
Assistant Treasurer and Secretary

Todd A. Caliva, FACHE
Regent, SETX

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Anthony L. Dawson, FACHE
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Or Renew Your Membership TODAY

www.ache.org

Reports from ACHE-SETC Leaders

Regent’s Message

Todd A. Caliva, FACHE

Happy holidays SETX Colleagues,

I cannot believe we’re wrapping up another year and the holiday season is in full swing. It is my wish for each of you to be able to take some time off and enjoy your family and friends this holiday season.

Our 2018 healthcare leadership conference at Texas Woman’s University was one of our best to date. I’d like to express personal appreciation to Don Gibson and volunteer team leaders: Tyra Barge and Cescely Collins. Other key team members who dedicated two full days of their time and talent included Murat Uralkin, Kyle Jenkins, and Jason Baumgarten. Thank you for all that you did to help put together such a great event. I’d like to also recognize and thank TWU’s HA Program Director, Dr. Gerald Goodman, and his entire team for hosting us. It was a great venue and an absolutely beautiful building. We’re hoping TWU will be able to accommodate our healthcare leadership conference in upcoming years.

As many of you are aware, being a member of ACHE plays an important role in professional development and enhances your professional and personal network. Those considering taking the next advancement, I highly recommend and encourage you to make the very important commitment in achieving the very distinguished fellow-ship status. To learn more, visit ACHE.org for more information.

I hope you enjoyed our fourth quarter breakfast session, where we had great attendance on November 8. Harold Griffin, PhD and Alla Adams, PhD, shared their expertise on professional success, leading change and making a difference in the healthcare industry.

Lastly, I thank each and every one of our members for your support and commitment in making this another very successful year. With your help, we will continue to enhance the SouthEastTexasChapter. I wish you all a wonderful and safe holiday that includes lots of quality time with your family and friends.

Be sure to take note of the Save-the-Dates for 2019 events listed in this issue.

Todd

Todd Caliva, FACHE
Chapter News

Recap – 3rd Quarter Educational Session – August 9

ACHE-SETC’s 3rd Quarter Educational Session, August 9, featured keynote speaker Dr. M. Michael Shabot, MD, FACS, FCCM, FACMI, Executive Vice President and System Chief Clinical Officer of Memorial Hermann Health System. Dr. Shabot’s presentation topic was “Leveraging Leadership for High Reliability Safe Care.”

Dr. Shabot began his presentation comparing how healthcare is different from many other industries and pointed out that one of the differences is the issue of medical errors that unfortunately rank as the third leading cause of death in the United States. He provided a relevant quote by Charles Vincent that “If healthcare was an airline, only dedicated risk takers, thrill seekers and those tired of living would fly on it.” Dr. Shabot shared Memorial Hermann’s journey to high reliability in addressing this problem head-on, and as it began with setting a goal of “zero harm.” Once the goal was set, the leadership really took a close look at various operational processes and determined that the success really depends on organizational culture. Dr. Shabot shared that it took full board and leadership commitment to safety as a priority. Safety became the institution core value. Dr. Shabot provided many examples, such as hospital daily safety huddle that discusses safety indicators, such as days since last serious safety event (SSE), days since last employee OSHA recordable injury, days since last patient fall. The entire staff took safety culture training that included several steps: setting behavior expectations, educating about safety behaviors and error prevention tools, and reinforcing and building accountability.

News from Your Local Program Council

Golden Triangle LPC

The Golden Triangle (area of Southeast Texas between the cities of Beaumont, Port Arthur, and Orange) LPC’s leadership, chaired by Sammy Davis, DrPH (Regional Liaison, Texas Oncology), has been working diligently this year to provide more upcoming educational events to meet the needs of ACHE members in the tri-counties. Most recently the LPC provided an ACHE approved F2F panel discussion, “Population Health Management: Justice, Access and Financial Implications”. The panel, consisting of facilitator Jack Buckley, FACHE; panelists Kaley Smith, Patrick Shannon, FACHE, Jason Mensah, MD, Mark Toups, MD, and Praphul Joshi, PhD, focused on:

- Effects of population health on all components and levels embedded with the Triple Aim
- How effective telemedicine has been in the treatment of patients
- Ensuring healthcare resources are responsive to the needs of beneficiaries
- Linking payment to quality and proactively maintaining health in a value, not volume-based reimbursement system

The LPC leadership has also developed a supplement, Southeast Texas Public Health Institute Board (STPHIB), to provide LPC with additional educational support. STPHIB continues to be a work-in-progress.
Chapter News

Recap – 4th Quarter Educational Session – November 8

ACHE-SETC’s 4th Quarter Educational Session, November 8, featured keynote speakers Dr. Harold Ray Griffin, MHA, MBA, MPA, Ph.D. Professor of Health Services Management, Program Coordinator, HSM Program, Brazosport College; and Dr. Alla Adams, MHA, MPH, Ph.D., CHFP, Assistant Professor of Healthcare Administration, Program Director, MHA Program, Park University. Drs. Griffin and Adams’ presentation topic was “How to Prepare for Innovative Leadership in Healthcare.”

Dr. Griffin began with a discussion about what is innovation, the importance of innovation in healthcare organizations, how to create a culture of innovation in healthcare. What can we do differently? He went over nine ways to create a culture of innovation: how to encourage new ideas, look ahead, leave slack for experimentation, encourage collaboration towards common goal, be flexible, open strategic discussions, accept that stretch goals means that some things won’t work, foster respect for people and their talents, and encourage learning. Dr. Griffin shared how to become innovative, that the discovery skills are associated with the innovativeness demonstrated in known innovative leaders, than cognitive skills; and went over each discovery skill in detail: association, questioning, experimenting, observing, and networking. Dr. Griffin used a table exercise to demonstrate the process of creativity and the importance of collaboration in innovation. Projects get done as a team. It is all about collaboration. He then led the discussion to the importance of the soft skills for innovative leaders and for leading change.


Based on numerous and mostly positive comments, HCL2018 was highly successful with an attendance of slightly over 300. ACHE-SETC and Foundation Boards are very appreciative of chapter member support. Special thanks to Texas Woman’s University serving as the host facility this year and heartfelt thanks to HA Program Director, Dr. Gerald Goodman, for his assistance is getting approval for the use of TWU facilities and coordinating the in-house details. Given the Conference was held in a new location, several comments were very helpful for future planning. Important logistical lessons were learned and specific comments about each session are duly noted. The HCL2019 planning committee will take into consideration the restructuring of the schedule to allow for more time between sessions by offering 9 hours of F2F CEUS along with numerous one-hour sessions. The remaining 3 hours (to complete the chapter’s annual goal of offering 12 hours of F2F CEUs) will be offered at least twice during the course of 2019, since ACHE National allows chapters to offer the same 1.5 hour panel discussion more than once during the year. However, members can earn CEUs from an ACHE approved F2F ONLY one time if they attend the same topic (even with different panel) a second time in the same year. Discussion has also taken place about offering a 1.5 hour F2F panel discussion during the quarterly breakfast session and repeating elsewhere in the southeast Texas region, including local hospitals, and the annual Diversity Workshop (a 3-day event June 10-12 in the TAMHSC Institute of Biosciences and Technology, TMC). Early spring 2019 check ache-setc.org for details. Link to HLC2018 photos and PPTs:

https://www.dropbox.com/sh/gx138a71y4cftld/AAC8QZGD4d5XUNb0jw2SkX6Ya?dl=0
Chapter News

New Members

Since beginning of **July to December** we have had 135 new members and 83 new student associates join ACHE-SETC. Review the list and join your colleagues in welcoming and congratulating them.

### New Members (36)

- Abraham, Jeminin Mary
- Adair, Christine
- Alexander, Fuad
- Almoosa, Khalid
- Aloia, Thomas
- Alpard, Scott
- Amato, James
- An, Christine
- Bacon, James
- Balfany, Gregory Scott
- Bashabe, Fauska
- Beck, David
- Bielian, Brandy
- Blackwell, Leah Nicole
- Blalock, Alex
- Bolton, Wendi
- Brace, Rod
- Brock, Patricia
- Brown, Michael P.
- Brownie, Danielle
- Bryan, Michael Member
- Bryant, Rachel K.
- Ceasar, Shameya
- Charles, Eddy F.
- Charles, Shenera T.
- Chiobi, Chiadika Joseph
- Chow, Debbie
- Chui, Sharon
- Church, Mary-Kathryn
- Cogan, Lorraine M.
- Coleman, Yvette
- Collins, Reginald
- Crowder, Rachel Anne
- Crowson, Charles
- Dailey, Carmela Member
- De La Garza, Josiah J

### New Members (36)

- De La Rosa, Jessica Lambert
- DeMeo, Debbie
- Desai, Rajan
- Dinh, Phuong
- Dittler, Lori Ann
- Dumag, Marichu
- Duque, Dannah
- Fadimirove, John
- Ferguson, Jay
- Garcia Morales, Luis
- Gibson, Tremaine
- Glasper, Tiffany L.
- Gomez, Michael Ray
- Gonzalez, Christopher
- Goode, Crystal
- Gordon, Tori
- Gowen, Stefanie Marie
- Griffin, Harold (FM)
- Guidry, Jeff
- Hagberg, Carin Ann
- Halliday, Stephanie
- Hamlin, Amanda V.
- Hancock, Felecia
- Haq, Zeeshan
- Harper, Jeffery A.
- Harris, Angela Pasley
- Henry, Ursula C.
- Holly, Christina Member
- Horbaczewski, Camille
- Hourani, Edward Edmond
- Hull-Grommes, Lori
- Jebson, Leslie R.
- Jenkins, James
- Jimenez, Alexxy
- Jones, Matt David
- Jones, Sonya Harrison

### New Members (36)

- Kaittany, Njeri
- Kamencik, Jo-Ann
- Karani-Adikesavan, Anbu
- Lamb, Scott
- Lawson, T. Douglas
- Leadon, Linette Michelle
- Lee, Dustin
- Linke, Noelle Anne
- Littles, Kim
- Long, Patrick Derring
- Lopez, Rodolfo Emilio
- Martin, Veronica
- Mata, Javier Arturo
- McClusky, Jeff
- Mejia-Garcia, Dolores
- Midgette, Jeana
- Mier, Artemio
- Mussatto, Jessica N.
- Nackos, Dorian
- Newman, Alana
- Ngo, Donald Hoai Chuong
- Ojiaku, Uchenna
- Pandya, Michael
- Perez, Pamela
- Perman, Scott Evan
- Pitcher, Ellen Marie
- Powell, Joe M
- Powers, Kaagan
- Price-Mays, Kendra
- Reed, Barbara
- Reid, Christopher
- Robichaux, James Warren
- Rodriguez, Baocau Ngoc
- Roquemore, Christopher
- Salahshoor, Susan
- Simon, Erica
## Chapter News

### New Members (27)
- Simon, Stephen Shea
- Soliz, Jose
- Solomon, Spencer D.
- Stephen, Jinu Simon
- Stewart, Savannah Shay
- Symons, Lisa
- Szapor, Ann
- Tatah, Emmanuel Fai
- Taylor, Renee
- Thibodeaux, Angeli Jacoba
- Torres, Katrina
- Tucker, Rebecca Ann
- Udoewa, Patrick
- Veazie, Mark Q.
- Vega, Nataly
- Viswanathan, Suvita
- Walker, Mary Lee
- Walker, Robert
- Wathen, Jordan T
- Westmorland, Jennifer
- Williams, Jeanne Patrice
- Wilson, Mark A.
- Wright, Crystal
- Wu, Helen
- Zenner, Rose Marjorie
- Zirkle, Jennifer Kristine
- Zuniga, Liza Marry

### New Student Associates (42)
- Abad, Natalia M.
- Ambwani, Shweta
- Berube, Nicole Ann
- Blanco, Mayra
- Boone, Deborah Evon
- Brooks, Ramona
- Carter, Sydney
- Clark, Kimberly
- Clements, Kristina
- Cruz, John
- Daley, Elizabeth
- Darce, Brandon
- Demarest, Ashley Paige
- Echeverria, Adrian Lynn
- Elrod-Joplin, Dorothy Elizabeth
- Exnicious, Robert Allen
- Farmer, Natalie Jo
- Fauri, Amy
- Flores, Elizabeth Fay
- Franklin, Brodus Abraham
- Frazier, Jakki
- Freeman, David Scott
- Gallegos, Debora
- Gibson, Brady C.
- Gonzalez, Christopher
- Gray, Sharon Henderson
- Harris, Krystal
- Hernandez, Maria M
- Hernandez, Natalie
- Herron, Tina M
- House, Zachary Robert
- Hudspeth, Pamela
- Idris, Bandar
- Jagrup, Precious Rose
- Jenkins, James
- Jimenez, Alexxy I
- Johnson, Erica
- Jones, Cynthia
- Kamencik-Wright, Ashleigh
- Kapadia, Meghna
- Khani, Shaheen
- Kim, Justin

### New Student Associates (41)
- Lam, Stephanie
- Lemke, Mark Allen
- Lindsay, Donna A
- Lochte, Rebekah
- Lockhart, Jenna
- Marinez, Abigail Danielle
- Melton, Tyler Wayne
- Mirfattah, Mahshid
- Mitcham, Sara Jane
- Molina, Ernest
- Nagar, Alysha Kayla
- Nguyen, Avina
- Nguyen, Chuong
- Ochoa, Janie G
- Opiela, Amy
- Patel, Dulari N.
- Rajwani, Teja
- Ruesewald, Mary E.
- Sanders, Justin
- Sartor, Victoria
- Shah, Pooja
- Shah, Setu
- Shepherd, Keldon
- Simington, Stephen Wayne
- Singel, Sean
- Singh, Gurpreet
- Stapleton, Leslie
- Stout, Summer Tyme
- Straw, Camden
- Tate, Jordan Elisabeth
- Thompson, Emily Marie
- Tortolero, Monica
- Ulangca, Shaira Mae
- Uzowulu, Phina
- Walker, Rama
- Williams, Kelly Elaine
- Wu, George Lewis
- Yasin, Mahrulkh
- Yates, Bridgette
- Ybarra, Penelope
- Zogheib, Melissa Leann
Chapter News

Members who passed the exam, became Fellows, and recertified their FACHE credentials between July 1 and December 18. Join your colleagues in congratulating those listed below:

Members Who Passed the Board of Governors Exam

Dan B. Newman, FACHE

Fellows

Debra D. Bennett, FACHE
Carla C. Braxton, FACHE
David Hileman, FACHE
Zahid Lalani, DDS, FACHE
Sarah R. Levinne, FACHE
Catherine Moniaci, FACHE
Susan Thomas, FACHE
James B. White, MD, PhD, FACHE

Recertified

Eric L. Becker, FACHE
Joan B. Bell, FACHE
Richard J. Bogue, PhD, FACHE
Elizabeth A. Cloyd, DNP, FACHE
Nawatha M. Duncan-Hayes, FACHE
Don R. Gibson, FACHE
Catherine A. Giegerich, RN, FACHE
Stephen M. Glazier, FACHE
Lara A. Horvith, FACHE
Jason D. Jennings, FACHE
Raymond J. Khoury, FACHE
Cindy Johnson, FACHE
Mitali Paul, FACHE
John M. Randall, FACHE
Michelle M. Riley-Brown, FACHE
Bryan C. Schneider, DHA, FACHE
Robert N Shaw, FACHE
Thomas J. Sloan, FACHE
Michael E. Sullivan, PhD, FACHE
Troy A. Villarreal, FACHE
Angela R. Ward, FACHE

FACHE, the gold standard for board certification in healthcare management...

For healthcare leaders, the FACHE, the premier credential, signals a Fellow’s high competency, commitment to service and recognition as an esteemed leader.

CLICK TO VIEW VIDEO: https://youtu.be/2BP8fMIquao

FACHE Overview Webinar

March 14, 2019

Gain an overview of the FACHE process, including the Board of Governors Exam. Live Q&A. All webinar sessions are streamed at 1–2 p.m. Central time four times per year. Complimentary, but registration required. www.ache.org
Chapter News

2019 ACHE BOGE Advancement – Review Course

ACHE-SETC will be offering two opportunities in 2019 to register for a review course to help members prepare for the ACHE Board of Governors Exam. These are half-day, intense review courses developed for and by ACHE-SETC leaders and have been recently updated to help you prepare to take and pass the Board of Governors Exam, including reviewing core content and likely examination questions. The cost for a review course is $100.00, including continental breakfast and course materials. Dates/Times are:

**Saturday, May 18, 2019, 7:00am – 12:00noon** & **Saturday, November 16, 2019, 7:00am – 12noon**

Registration will open about 2 months before each date.

Earn 3.0 F2F CEUs – Annual Diversity Workshop – June 10 – 12, 2019

In collaboration with other members of the planning committee for the Health Disparities Education, Awareness, Research & Training Consortium (HDEART-C) ACHE-SETC is pleased to announce your chapter will offer 3.0 hours of ACHE approved F2F panel discussions during the 3-day workshop. The 2019 Diversity Workshop will be conducted in the TAMHSC Institute of Biosciences Technology building, TMC. Details will be forthcoming.

Founder and Founding Executive Director of HDEART, Lovell A. Jones, PhD, “in 2002, launched efforts to address health inequities with a holistic approach with seven institutions in the Texas Medical Center, Baylor College of Medicine, Prairie View A & M University & its College of Nursing, Rice University, Texas Southern University & its College of Pharmacy & Health Sciences, the University of Houston Main Campus, the University of Texas Health Sciences Center at Houston and the University of Texas M.D. Anderson Cancer Center. These institutions were brought together to create a new paradigm in not only bring attention to the glaring issue of health disparities faced by ethnic minorities and the medically underserved, but to create solutions to addressing health inequities. HDEART C now has 46 members, with over 500 individuals belonging to the HDEART Health Equity Scholars Network and over 2200 connections on HDEARTCONSORTIUM LinkedIn.”

Within the past year Dr. Jones announced his retirement and has passed the baton to Dr. E. Lisako J. McKyer, Ph.D., MPH, FAAHB, who is now the Executive Director of DHEART. Dr. McKyer also serves as Professor and Doctoral Program Coordinator | Department of Health Promotion and Community Health Sciences, Associate Dean for Climate & Diversity, and Director | Office of Cultural Competency, Diversity & Inclusion (CCDI) Texas A&M School of Public Health.

**Get Ready to Mark Your**
Chapter News

SAVE-THE-DATES: 2019 Events and Educational Programs

January 31 – 1st Quarter Educational (breakfast) Session – The Junior League of Houston

March 4-7 – ACHE 2019 Congress on Healthcare Leadership – Palmer House Hilton, Chicago

May 9 – 2nd Quarter Educational (breakfast) Session – The Junior League of Houston

May 18 – ACHE Board of Governors Exam Review Course – Location to be announced

June 10-12 – Annual Diversity Workshop – TAMHSC Institute of Biosciences Technology, TMC

August 29 – 3rd Quarter Educational (breakfast) Session – The Junior League of Houston

October 23-24 – ACHE-SETC Healthcare Leadership Conference, Texas Woman’s University

November 7 – 4th Quarter Educational (breakfast) Session – The Junior League of Houston

November 16 – ACHE Board of Governors Exam Review Course – Location to be announced

2019 ACHE-SETC Board Officers/Members

2019 Officers

John (Jack). Buckley, Jr., FACHE, President/Chair – Officer Term ends 12/31/19; Board Term ends 12/31/20
Executive-in-Residence,
Texas A&M MHA Program
Mail Stop 1266
College Station, TX 77843-1266
Phone: (979) 436-9432 | email: buckley@sph.tamhsc.edu

Paul C. O’Sullivan, FACHE, Past President – Officer Term ends 12/31/19; Board Term ends 12/31/19
Senior Vice President
Memorial Hermann Memorial City Medical Center
921 Gesner Road
Houston, TX 77024
Phone: (713)-242-3055 | email: paul.osullivan@memorialhermann.org
Graduate Students Needed for Scholarships

ACHE Congress Scholarships

The application process for the 2019 ACHE-SETC ACHE Congress Graduate Student Scholarships is now open. If you are currently enrolled as a health administration graduate student in the southeast Texas region and would like to compete for a chance to attend the ACHE Congress March 4-7 then apply NOW. Winner(s) receive a check to cover registration, airfare, lodging and food. See if you qualify to apply. Review the eligibility requirements (see below). The deadline is no later than 5:00p.m., Monday, January 7, 2019.

ELIGIBILITY REQUIREMENTS

- HA graduate student who has been an ACHE Student Associate for at least 60 days prior to December 31, 2018;
- Maintains a residence in southeast Texas;
- Pursuing a graduate degree in a recognized health administration program in the southeast Texas region with a GPA of at least 3.0. (Note: On line universities and Executive MHA or MBA programs are not eligible);
- Current enrolled in a HA program in which the university must be a member of ACHE’s Higher Education Network (HEN) and accredited by either CAHME or AACSB;
- Participated in at least two ACHE programs in the last year. Must list those programs on the application;
- Has not been a recipient of an ACHE-SETC Congress Scholarship previously.

If you qualify send your request for an application to quantumleadership@ache-houston.org

ACHE-SETC Academic Scholarships

Your chapter is proud to make available academic scholarships each year to outstanding graduate students in health administration/health services management programs for the sole intent of help them fund their education. The scholarships are in the amount of $5,000. ACHE-SETC may award up to a total of 5 academic scholarships. Four of those scholarships are named in honor of highly respected healthcare leaders.

ELIGIBILITY REQUIREMENTS

- Applicant must be a 2019 paid dues Student Associate of ACHE national and live in the southeast Texas area. Preference will be given to applicants who have been Student Associates of ACHE at least six months prior to applying.
- Must be enrolled in his/her final year (fall/spring) of full-time study in a recognized HA graduate program (MHA, MHA/MBA, MPH) in southeast Texas and have a graduation date between Sept. 1, 2018 and Aug. 31 2019. On-line HA programs (executive, doctoral, etc.) are not eligible.
- Currently enrolled in a HA program in which the university must be a member of ACHE’s Higher Education Network (HEN) and the HA program accredited by either CAHME or AACSB.
- Must have a GPA of at least 3.5 prior to applying.
Navigating the Value Journey: 7 Strategies for CEOs

By Laura Ramos Hegwer

Making the transition toward value-based care is one of the top challenges many healthcare CEOs face, according to a recent ACHE survey. As organizations make the shift, they face competing—and sometimes conflicting—priorities.

“There will be a time when multiple payment mechanisms will be in place, and hospitals may participate in all of those payment models at the same time,” says Thomas W. Burke, MD, a former board member for the American Hospital Association who chaired the American Hospital Association’s Committee on Performance Improvement. Determining where to focus attention and the extent to which an organization should accept risk under value-based payment are just two of the questions CEOs must answer as they lead their organizations toward value.

What are the key steps CEOs should take in navigating the value journey? Burke and Nate Kaufman, managing director, Kaufman Strategic Advisors, San Diego, offer seven strategies.

News from ACHE National

ACHE’s Newly Redesigned Website Is Now Live

ACHE is pleased to announce that a brand-new ache.org is waiting for you. The revamped website is the first phase of an evolving digital strategy. Rebuilt with ACHE members in mind, this new “digital front door” is an important milestone to reinforce our strategic goals of educating, engaging and inspiring leaders to improve health.

The Upcoming 2019 Congress: Where Innovation, Growth, Transformation, Opportunity and Collaboration Meet

Registration is open for ACHE’s Congress on Healthcare Leadership, to be held March 4-7, 2019, at the Hilton Chicago/Palmer House Hilton in downtown Chicago.
News from ACHE National

HAP Holiday Sale - Order any book or self-study course now through December 31 and receive a 20% discount when you use the promo code HOLIDAY18. This discount excludes any multi-book sets and bundles that are already discounted and the Board of Governors Exam Flashcards.

An Insider’s Guide to Physician Engagement
By
Andrew C. Agwunobi, MD
ISBN: 9781567939194
Softbound, 121pp, 2018
Order Code: 2343
ACHE Management
• Member Price: $23.80
• Non Member Price: $34.00

Book Description
Physician engagement in a hospital or health system can be powerful. It can drive culture change; it can knock down operational, financial, and strategic challenges; and it can lead to better outcomes. But in many organizations, physicians are demoralized and disengaged. Why do physicians in one hospital demonstrate ownership in improving their organization’s performance while those in another hospital show no personal commitment to organizational success?

This book guides leaders in creating environments where executives and physicians jointly work toward shared goals. Concise, accessible, and packed with real-world examples, An Insider’s Guide to Physician Engagement presents a practical plan of action for healthcare executives and clinical leaders at all levels of the organization. Each chapter offers pearls of practical wisdom and shares inside tips to help leaders move from............... 

Read More: https://www.ache.org/learning-center/publications/books/2343

2019 Annual Dues Deadline is Fast Approaching!

If you haven’t reinstated your ACHE membership NOW is the time to continue receiving the valuable benefits of membership by renewing your 2019 ACHE membership. Online renewal is quick, easy and secure. Go to www.ache.org and renew TODAY!
SPECIAL THANKS TO ACHE-SETC’S STRATEGIC PARTNERS

Your Chapter Thanks the Strategic Partners that Provide Support Throughout the Year!

Please take the time to acknowledge our partners and learn more about the products and services they provide. Did you know that funds for scholarships are a part of the contributions from your Chapter's Partners to support the various programs offered by ACHE-SETC and the Educational Foundation of the SETC?

Interested in Becoming a Strategic Partner?

MORE INFORMATION:
Email the ACHE-SETC & Foundation Administrative Office (quantumleadership@ache-houston.org) or call: 281-398-7877

Where Contributions to the Educational Foundation Go

Happy Holidays Everyone!