<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>6:30 am – 7:10 am</td>
<td>Continental Breakfast</td>
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<tr>
<td>7:10 am – 7:30 am</td>
<td>ACHE-SETC Welcome &amp; Opening Session</td>
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<td>Paul C. O’Sullivan, FACHE, President, ACHE-SETC</td>
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<td>Todd A. Caliva, FACHE, President, Educational Foundation of the SETC</td>
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<td>Opening Session Speaker: Major General (Ret.) Mary Saunders, Executive Director, Institute for Women’s Leadership, Texas Woman’s University, Denton, TX</td>
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<td>7:30 am – 9:00</td>
<td>ACHE F2F Panel Discussion (1.5 CEUs) #1: Leadership Development for Developing Leaders</td>
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<td>Moderator: Deborah L. Smith, PhD, RT(R), MBB, MCF, Jonah Strategy Consultant, Mentor/Coach – Aurora, CO</td>
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<td>Panelists: Ashley McClellan, FACHE, President/CEO, Woman’s Hospital of Texas – Houston, Texas, Judy Le, President, TakeRoot Leadership – Houston, TX, J. Bryan Bennett, Executive Director, Healthcare Center of Excellence, Chicago, IL</td>
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<td>9:00 am – 9:15</td>
<td>BREAK</td>
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<td>9:15 am – 10:45</td>
<td>ACHE F2F Panel Discussion (1.5 CEUs) #2: Successfully Leading Change in Healthcare Organizations</td>
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<td>Moderator: Jack Buckley, FACHE, Executive-in-Residence, Texas A&amp;M MHA Program – College Station, TX</td>
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<td>Panelists: Deborah L. Smith, PhD, RT(R), MBB, MCF, Strategy Consultant, Mentor/Coach – Aurora, Colorado, Carla Braxton, MD, Chief Quality Officer, Houston Methodist, West/Houston Methodist St, Catherine, Katy, TX, Troy Villarreal, FACHE, President, HCA Gulf Coast Division, Houston, TX</td>
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<td>10:45 am – 11:00</td>
<td>BREAK</td>
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<td>11:00 am – 12 Noon</td>
<td>Breakout Sessions W1A-1E – 60 Minute Concurrent Sessions</td>
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<td>W1A – Special Topic – Guest Speaker – Major General Mary Saunders, Executive Director, Institute for Women’s Leadership, Texas Woman’s University, Denton, TX</td>
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<td>W1B – Medical Staff Relations and the HCMS Physicians’ Survey: Insights and Opportunities (panel discussion: 1.0 CEUs)</td>
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<td>Moderator: Ed Tucker, FACHE – Senior Advisor, Healthcare, Gelb Consulting</td>
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<td>Panelists: Dexter Turnquest, MD, Survey Committee Chair, Past Chief of Staff, George Sanos, MD, President, Harris County Medical Society, Todd Caliva, FACHE, CEO, Clear Lake Regional Medical Center</td>
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W1C – Creating and Sustaining a Culture of Safety, Quality and Equity
Jack Lynch, FACHE, President/CEO, Main Line Health, Bryn Mawr, PA

W1D – Consumer Innovation in Healthcare
Moderator: Steven T. Sullivan, Managing Director, Pearl Meyer, Houston, TX
Panelists: Patrick H. Carroll, MD, Group VP and Chief Medical Officer, Walgreens Health Services and Clinical Office, Deerfield, IL
Mike Clark, Consulting Technical Architect, Memorial Hermann Health System, Houston, TX
Roberta Schwartz, FACHE, Executive Vice President, Houston Methodist, Houston, TX

W1E – The Essential Skills for Leadership Effectiveness for Developing Diverse Workplaces – Larry D. Perkins, PhD, Associate Vice President, HR Talent and Diversity Organization, MD Anderson Cancer Center, Houston, TX

12:00 Noon – 1:00 pm
LUNCH Topic: Coaching Development: How to Reach Your Maximum Potential - Deborah L. Smith, PhD, RT(R), MBB, MCF, Jonah Strategy Consultant, Mentor/Coach – Aurora, CO

1:15 pm – 2:45 pm
ACHE F2F Panel Discussion (1.5 CEUs) #3: Leading into an Unknowable Future: Creating a Committed Workforce
Moderator: Juan Inurria, Int. Vice President, Quality, CHI St. Luke’s Health
Panelists: Jack Lynch, FACHE, President/CEO, Main Line Health, Bryn Mawr, PA
Larry D. Perkins, PhD, Associate Vice President, HR Talent and Diversity Organization, MD Anderson Cancer Center, Houston
Andrea Boudreaux, PSYD, FACHE, Senior Healthcare Consultant, Partner, JIREH, Consulting Group, New York, NY

2:45 pm – 3:00 pm
BREAK

3:00 pm – 4:00 pm
Breakout Sessions W2F-W2J – 60 Minute Concurrent Sessions
W2F – 5 Steps to Personalized, Continuous Leadership Improvement – J. Bryan Bennett, Executive Director, Healthcare Center of Excellence, Chicago, IL
W2G – Bridging the Gap: Using Data Visualization to Enable Rapid Decision Making and Fostering Collaborative Change – Karen Kresnik, MSN, RN – Director of Supply Chain – Strategic Sourcing, Value Analysis, and Analytics, Nebraska Methodist Health System, Omaha, NE and Mike Callahan, Manager, Commercial Development, Healthcare IQ, Houston, TX
W2H – Power Relationships and How it Impacts Leadership Effectiveness – Ashley McClellan, FACHE, President/CEO, Woman’s Hospital of Texas, Houston
W2I – Advancing Diversity in Healthcare Leadership: It’s Not All Black and White, It’s…. Andrea Boudreaux, PSYD, FACHE, Senior Healthcare Consultant/Partner, JIREH, Consulting Group, New York, NY
W2J – Innovation in Healthcare Leadership: The Time is NOW for Change
Michelle Stansbury, Vice President, IT, Houston Methodist, Houston, TX

4:00pm – 5:30

ACHE F2F Panel Discussion (1.5 CEUs) #4:

Leading and Managing Change

Moderator: Donna Sollenberger, MA, Executive Vice President/CEO, UTMB Health System, Galveston, TX
Panelists: Bruce Haupt, President and CEO, ClearBalance, San Diego, CA
Terry Cooper, FACHE, Senior Director, Clinical Labs, City of Hope National Medical Center, Duarte, CA
Bill Wooten, PhD, President, Bill M. Wooten and Associates

5:30pm – 7:30

Meet and Greet Networking Reception – Latitude Luxury Residence – 35th Level (Light Refreshments)

Thursday, October 11, 2018 Schedule-at-a-Glance

6:45 am – 7:15 am Continental Breakfast – LOBBY – TEXAS WOMAN’S UNIVERSITY

7:30am – 9:00

ACHE F2F Panel Discussion (1.5 CEUs) #5:

The Baldrige Criteria – The Path to Performance Excellence

Moderator: Jo-Ann Kamencik, PhD, Director of Performance Improvement and Patient Safety, Houston Methodist, Houston, TX
Panelists: Kathryn Raethel, FACHE, MHA, MPH, RN, President and CEO, Adventist Health Castle – Kailua, Hawaii
Josh Ettinger, Vice President, Organizational Effectiveness, Memorial Hermann Healthcare System
Sandra Murdock, FACHE, Executive-in-Residence, Assistant Professor, MHA Program, Texas Woman’s University, Houston

9:00am – 9:15 BREAK

9:15am – 10:45

ACHE F2F Panel Discussion (1.5 CEUs) #6:

Managing for Morale – Effective Management Techniques to Retain Your Staff

Moderator: Maria M. Cowles, Vice President, Strategy and Operations, Harris Health System, Houston, TX
Panelists: Andrea J. Boudreaux, PSYD, FACHE, Senior Healthcare Consultant/Partner, JIREH Consulting Group, New York, NY
Catherine Connolly, Organizational Development & Learning Manager, Cheniere Energy, Houston, TX
George H. Gaston, IV, Associate Administrator, Business Operations and Strategic Initiatives, Ben Taub Hospital, Houston, TX
10:45am – 11:45
Breakout Sessions T3A-T3D – 60 Minute Concurrent Sessions

T3A – Why Leadership Comes to Those Who Excel: It’s Not about Aspiring to the Title, It’s about Aspiring to—— - Kathryn Raethel, FACHE, MHA, MPH, RN, President and CEO, Adventist Health Castle – Kailua, HA
T3B – What You May Not Know that You Didn’t Know About Executive Coaching – Mitali Paul, FACHE, Chief Executive Officer, Sugar Land Rehab Hospital, Sugar Land, Texas
T3C – Networking: Preparing for Success by Strategically Managing Your Career Destiny – Nick Nikolovski, President, Ascending Infinity, Houston
T3D – Leadership Development for Aspiring Leaders of the Millennial Generation – Judy Le, President, TakeRoot Leadership, Houston, TX

11:45am – 12:30pm
LUNCH – SURPRISE SESSION!

12:30pm – 12:45
BREAK

12:45PM – 2:15
ACHE F2F Panel Discussion (1.5 CEUs) #7:
Leading Your Team through Difficult Times
Moderator: Rod Brace, PhD, Managing Partner, Relia Healthcare Advisors, Houston, TX
Panelists: Mitali Paul, FACHE, Chief Executive Officer, Sugar Land Rehab Hospital, Sugar Land, Texas
M. Michael Shabot, MD, Executive Vice President, Chief Clinical Officer, Memorial Hermann Health System, Houston, TX
Patricia Darnauer, Senior Vice President, Operations, Harris Health System, Houston, TX

2:15pm – 2:30
BREAK

2:30pm – 3:30
Breakout Sessions T4E-T4G – 60 Minute Concurrent Sessions

T4E – The Moral Obligation of Leaders: A Paradigm for Personal Revolution – Rod Brace, PhD, Managing Partner, Relia Healthcare Advisors, Houston, TX
T4F – Leveraging Leadership for High Reliability Safe Care – M. Michael Shabot, MD, Executive Vice President, System Chief Clinical Officer, Memorial Hermann Health System, Houston, TX
T4G – Global Health Update: Cross Cultural Models and Opportunities

3:30pm – 5:00
ACHE F2F Panel Discussion (1.5 CEUs) #8:
Mindful Leadership: Leading with Heart and Mind for Healthcare Leaders
Facilitator: Mitali Paul, FACHE, Chief Executive Officer, Sugar Land Rehab Hospital, Sugar Land, Texas
Panelists: Nick Nikolovski, President, Ascending Infinity, Houston, TX
Rod Brace, PhD, Managing Partner, Relia Healthcare Advisors, Houston, TX
Maria Mikhataykina, Director of Operations, Kingwood Medical Center (HCA), Kingwood, TX

5:00pm
ADJOURN – Conference Concluded